

Guarantee Form

Customer information

Name Customer ID
Telephone
Address Country

Product information (please list all Biodenta products concerned)

Reference number	Lot number	Fitting Date (DD/MM/YY)	Removal Date (DD/MM/YY)	Location of removed implants
------------------	------------	----------------------------	----------------------------	------------------------------

General patient information

Patient ID Age Female Male

Medical history:

Xerostomia	Illness requiring steroids	Unchecked endocrine illness
Compromised immunoresistance	Diabetes melitus	Alcohol / drug abuse
Radiation Tx-head / neck area	Lymphatic disorder	Psychological disorder
Chemotherapy at the time of implant fitting	Blood coagulation disorder	

Does the patient smoke more than one pack of cigarettes per day? Yes No

Allergies:

Other relevant diseases:

No significant findings

Implant failure – Surgical information

Manual fitting Handpiece fitting

If the implant was fitted and removed on the same day, was another implant inserted successfully in the same place?
Yes No

Were any of the following items present at the time of surgery?

Periodontal disease	Disease of mucous membrane			
Local infection / subacute chronic osteitis	Complication in site preparation			
Problems with bone quality	Type I	Type II	Type III	Type IV

If you experienced difficulty with inserting device / pre-mounted transfer where did this occur?

Implant insertion into bone	Removal of the implant from vial
Removal of device from implant	Other:

Was the site tapped? Yes No Not applicable

Was primary stability achieved? Yes No

Did implant achieve osseointegration? Yes No

Was the implant surface completely covered with bone? Yes No

Was an augmentation performed at the time of surgery?

No	Ridge	Sinus	Material used:
----	-------	-------	----------------

Was a GTR-membrane used?

No	Yes	Re-absorbable	Non-re-absorbable
----	-----	---------------	-------------------

Material used:

Further information

Hygiene involving the implant Excellent Good Fair Poor

Were any of the following points involved?

Nerves encroachment	Peri-implantitis	Adjacent to endodontic tooth
Infection	Biomechanical overload	Inadequate bone quality / quantity
Immediate implant fitting	Trauma / accident	Previous bone augmentation
Implant fracture	Overheating of the bone	Tongue
Sinus perforation	Bruxism	Other:

At the time of implant failure, was the following diagnosed:

Pain	Bleeding	Swelling	Numbness
Mobility	Fistula	Asymptomatic	Other:

Was the prosthesis fitted? No Yes If yes, please fill out the section "information on prosthodontics".

Please explain why you think the implant failed or had to be removed:

Prosthesis information

Type of prosthesis	Crown	Bridge	Partial prosthesis (upper)	Partial prosthesis (lower)
	Full prosthesis (upper)	Full prosthesis (lower)	Telescope	Other:

Date of abutment installation:

Date of abutment removal:

Was the torque control used? Yes No Unknown Torque applied: Ncm

Date of temporary prosthesis installation: Date of final prosthesis installation:

Were the control examinations carried out? Yes No

Comments:

Instruments (fill out if instruments are returned)

Approximate number of uses: initial use 2-5 6-10 10-15 More than 15
(Cutting instruments only)

Type of cleaning method applied Manual Thermo disinfection Ultrasonic Other:

Type of sterilisation method applied Autoclave Chemiclave Dry heat

Short description of the incident:

Please return this form together with the autoclaved product and include X-ray photographs (as appropriate).

For return, please use a padded pouch – otherwise items may get damaged during shipment and the guarantee will become invalid.

Autoclave all products and label them as "sterile".

Customer signature:

Date: